



CONSUMER'S INSIDE GUIDE TO CARPET CLEANING

**Discover the inside secrets to a clean &
Healthy Home**

1300 399 999



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Introduction

Choosing a carpet cleaner isn't easy.

Why? Because you're bombarded with misleading advertising, confusing claims, and simply bad information.

From super-low prices and high-pressure sales, to unqualified technicians and near worthless methods, how do you ever find a qualified, competent, professional carpet cleaner?

You start by reading this Consumer's Guide. In this fact-filled booklet, you'll discover how to avoid four carpet cleaning rip-offs, eight mistakes to avoid when choosing a carpet cleaner, and four steps to a fresh, clean, healthy carpet.

We wrote this guide to help you better understand carpet cleaning and with this information you can make an informed, intelligent decision.

Read this guide and you'll discover:

-  How to avoid five carpet cleaning rip-offs!
-  6 costly misconceptions about carpet cleaning.
-  Crawling critters and crud: a guide to the slime, grime and live- stock that's seeping, creeping and galloping through your carpet.
-  Which methods clean best?
-  8 mistakes to avoid when choosing a carpet cleaner.
-  The importance of value and price.
-  Why you want a clean, healthy carpet. 100% no-risk guarantee.
-  4 steps to a fresh, clean, healthy carpet.

Our company is certified by the Institute of Inspection Cleaning and Restoration Certification (IICRC) and we are proud members of Specialised Cleaning & Restoration Industry Association (SCRIA).

We've dedicated our business to educating consumers and helping homeowners get the highest return from their carpet and hard surface floor covering investments. I welcome your inquiries and will gladly answer your questions over the telephone.

And if you have any questions about carpet or upholstery cleaning, you're invited to call us toll FREE at **1300-399-999**. We'll be happy to help you in every way.

Carpet Cleaning Rip-Offs

1. UNBELIEVABLY LOW PRICE

To some degree, all of us are attracted by low price because we want to work within a budget. But some carpet cleaners use price as the bait for their false and misleading advertising. They offer a cheap price, usually between \$15 and \$20 per room, and once they're in your home, they pressure you into buying "add-ons." It's as if you were buying a car and found that the dealer was charging you extra for the tires and steering wheel. It's tactics like these that give the carpet cleaning industry a bad name. Carpet cleaning is not as cheap as some unethical carpet cleaners would like you to believe. Like the saying goes, "You get what you pay for."



Note: We had to call a locksmith the other day to unlock a car door. It cost the minimum charge, \$160 to open the door (2 minutes work). People don't question charges like this but expect us to spend hours cleaning carpet for a 3, 4 or even 5 bedroom homes for less than this. Go figure?

2. BAIT AND SWITCH

Dual process carpet cleaning describes the process of shampooing or heavy preconditioning, followed with hot water extraction cleaning. Unfortunately, unethical carpet cleaners often use dual process as a bait-and-switch technique. Here's how it's done: first, they "bait" you with a basic cleaning (single process) at an unbelievably low price. Then, when you call, they try to "switch" you to a more expensive dual-process cleaning. If you don't fall for their switch and choose their basic service, you'll likely receive poor workmanship using little or no chemical and they will not guarantee their work.

3. UNSUPPORTED CLAIMS. "THIS CLEANING METHOD IS THE BEST."

You'll read this in almost every ad. You'll hear this from virtually every carpet cleaner.

Remember this: the method that's best for you is the method that achieves your goal. If you want a method that dries quickly, then a method that takes a long time to dry isn't the best for you. So before you choose a carpet cleaner, identify your objectives and then select the method that best achieves those objectives



4. OUTDATED BELIEFS. "HOT WATER DAMAGES YOUR CARPET."

Years ago, many people believed this was true because their carpets were damaged by "technicians" who didn't know how to properly clean using hot water. But today, we know it's false. By washing and then rinsing your carpet with hot water, your carpet is thoroughly cleaned. In the same way that the person who showers and then rinses off the dirt and soap will be much cleaner than the person who takes only a sponge bath. Obviously, each carpet cleaner will be biased towards his own method. And each method does have its advantages. So I suggest you look to what carpet manufacturers say. Shaw Industries, the largest carpet manufacturer in the world, recommends only hot water extraction cleaning with a truck-mounted unit used by firms that are IICRC Certified.

Costly Carpet Cleaning Misconceptions

1. You should wait as long as possible before cleaning your carpet.

FALSE

Dirt is abrasive, like sandpaper. Every time you step on your carpet, you grind dirt into the carpet fibres. This cuts your carpet, just as if you had used a knife. A dirty carpet will not last as long as a clean carpet. And while vacuuming helps – by itself, it's simply not enough. The longer you wait to have your carpet cleaned, the more damage you do to your carpet and the faster it wears out.

2. The only reason to clean carpets is to remove the dirt.

NO

As you probably know, outdoor air contains pollens, fungus, bacteria, air pollution, cigarette smoke, car exhaust and hundreds of other chemicals. When you come into your home, you carry those pollens, bacteria and chemicals in, on your hair and on your skin, clothing and shoes. Not surprisingly, all those chemicals and toxins wind up in your carpet.

If you have allergies, asthma, emphysema, or other breathing problems, one major source of your problem could be the pollens, fungus, smoke and chemicals in your carpet.

3. One method of carpet cleaning is as good as another.

NO WAY!

The dry cleaning methods, which are encapsulation, dry foam, dry chemicals and dry compounds, do not rinse your carpet in any way. Instead, they leave a dirty residue. You might say they clean your carpet only halfway. The most effective cleaning method is hot water extraction.

Hot water extraction means a hot water cleaning solution, under high pressure, is forced into your carpet and then sucked out of your carpet. Shaw Industries, the world's largest carpet manufacturer, recommends hot water extraction as the primary method of cleaning carpets, along with an IICRC approved firm.

Carpet cleaners use one of two types of hot water extraction. If they use a large unit that operates from a van or truck outside your facility, it's called truck-mounted extraction. If they use a small unit that can be brought inside, it's called portable extraction. Shaw's first choice is the truck mounted unit, and it recommends the small, portable units only be used in areas where the truck-mounted unit won't reach.

A truck-mounted machine cleans much better because it heats the water to a higher temperature, which breaks up the dirt, bacteria, chemicals and pollens in the carpet. Then the machine uses high suction to draw the dirt and chemicals out of your carpet. This is the primary method our company uses.

4. Having good equipment is all a company needs to clean your carpets properly.

WRONG!

Many companies own hot-water extraction machines but very few companies teach their employees how to use them properly. This is why it's important that you choose your carpet cleaner carefully. The best cleaning companies are those that have been certified by the IICRC (Institute of Inspection, Cleaning and Restoration Certification). Before you choose a carpet cleaner, ask to see written proof of the company's IICRC certification and also the certification of the technician who is going to do the job! If they don't have them, don't use them!

5. The Company that offers the lowest price is the company you should hire.

NOT RECOMMENDED

I've seen so many problems arise from lowest-bid companies that I suggest you NEVER hire the company that quotes the cheapest price. The three most common problems are:

- I. The price may not be for the services you want performed. The company may be equipped to remove only the dirt from your carpet. But you may want bacteria, fungus, pollens, dust mites and tobacco residues removed as well.
- II. The price you see advertised may not be the price you pay. Many homeowners have learned that the low price they saw advertised only lasted until the carpet cleaner got into their home. Then they were pressured into paying a lot more for a variety of add-ons. (Some carpet cleaners even break the law by using illegal bait-and-switch tactics.)
- III. Low priced, single process cleaning will make little to no difference on mid to heavily soiled carpet. Most low-price companies will happily take your money and clean the carpet knowing that it will not make any difference. We get a lot of new and loyal customers after bad experiences with low-price companies.

6. Any honest carpet cleaning company should be able to give you an exact price quote over the phone.

INCORRECT

Honest, reputable carpet cleaning companies almost never price carpet cleaning by the room. Instead, carpet cleaning is usually priced by the square meter. So if you'd like us to tell you the exact cost of cleaning your carpet, we need to know the exact number of square meters that you want cleaned. To get an accurate measurement, we use a digital laser measurer or measuring wheel to calculate the exact size of the carpet area.

To give you an idea of how we estimate the cost of cleaning, here are the three things we consider:

- Carpet type: Certain types of carpet are harder to clean than other types.
- The amount of soiling: Carpet that hasn't been cleaned for ten years will take longer to clean than carpet cleaned within the last six months.
- The amount of furniture we have to move. If you move your own furniture, you'll save money.

The Critters & Grime Hiding In Your Carpet

A Guide to the Microscopic World Beneath Your Feet

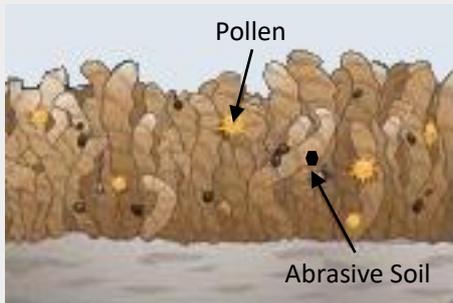
Asphalt	Bacteria	Car exhaust	Carpet Beetles
Chemicals	Crumbs	Dirt	Dust
Dust mites	Earth	Flees	Food particles
Fungus	Germ	Gravel	Grease
Grime	Grit	Hair	Industrial waste
Lint	Micro-Organisms	Moulds	Mud
Nail Clippings	Oils	Pet stains	Pollens
Pollutants	Rock	Sand	Scum
Skin Flakes	Smoke	Soil	Soot
Tar	Tobacco smoke	Urine	Vegetable Matter
Vomit			

We almost have the full A to Z of nasties living in your carpet. It can be horrifying to think of what is really hidden deep in our carpets.

The FACT that many of these things are trapped in your carpet fibres means your carpet is doing its job as an air filter for your home. Carpet fibres trap these minute particles and pollutants until regular vacuuming and cleaning removes them. Regular professional cleaning with hot water extraction (steam cleaning) will remove these pollutants in turn creating a healthier living environment for you and your family.

Neglecting to clean your carpets in a regular fashion not only affects the air quality of your home it can lead to premature wear and ultimately early replacement. The abrasive nature of many of these particles trapped deep in the carpets pile acts like tiny little pieces of glass cutting and scratching the carpet fibres causing them to look dull and dirty. This is known in the industry as "Uglying Out". Regular professional cleaning and re-applying carpet protection can help avoid this issue.

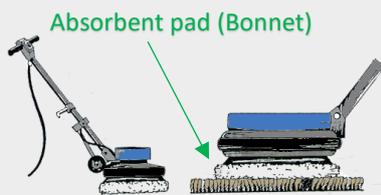
Which Carpet Cleaning Method Is The Best?



Dry Cleaning (VLM) Methods

Many dry carpet-cleaning systems rely on specialized machines. These systems are mostly technically "very low moisture" (VLM) systems. Dry-cleaning and "very low moisture" systems are also often faster and less labour-intensive than wet-extraction systems a significant factor for 24-hour commercial installations.

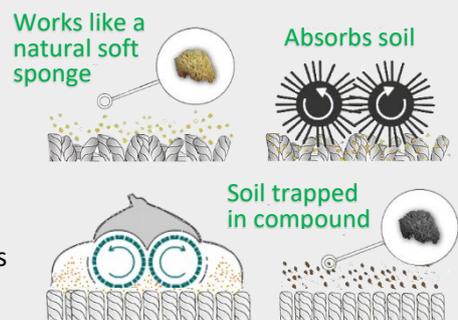
Dry foam: The carpet cleaner applies shampoo to your carpet, allows it to dry, and then, without rinsing, sucks the dried shampoo into a vacuum. Can you imagine applying shampoo to your hair, allowing it to dry and then removing the shampoo from your head with a vacuum? This method leaves dirty residue in your carpet, which is one reason dry foam is not too effective.



Absorbent pad (dry/bonnet cleaning): This method is similar to dry foam, except that the technician sets a large cotton bonnet on your carpet and with a floor polishing buffer machine on top "buffs" the carpet. The rotary motion causes the bonnet to absorb dirt from your carpet. This method is also called bonnet cleaning or dry cleaning. Bonnet cleaning is like trying to use a large cotton towel or mop to rub the dirt out of your carpet. It's not very effective. Ever used a damp

cloth to wipe a mark off a pair of pants? That's how bonnet cleaning works. It improves the visual appearance but deep down the soil is still there.

Dry, absorbent powder: The dry-compound method spreads a moist, absorbent powder through the carpet. The powder is allowed to dry and then sucked into a vacuum or counter rotating brush machine (CRB) with trays designed to catch the soiled compound. This method leaves dry sponge particles at the base of the carpet yarn. And because the carpet is not rinsed, this method is not very effective.



Encapsulation (Encap): New polymer chemistry, that encapsulate (crystallize) soil particles into dry residues on contact. Cleaning solution is applied by rotary machine, or compression sprayer. After cleaning dry residue can be vacuumed immediately after drying has occurred (20-30 min). When drying these encapsulates bind the detergent molecules and soils in a brittle, crystalline structure. Detergent and soil particles can no longer attract other soils and are easily removed by dry vacuuming. In addition to binding the detergent and soil residues the encapsulation chemistry coats the clean fibre with the same brittle film. This reduces the fibre's affinity for oily and particulate soils. As this brittle film "breaks away" and more soil is removed, the appearance of the fibre improves as opposed to soiling more rapidly. This technology that has recently become an accepted method for commercial cleaning and high traffic areas.

Hot Water Extraction (Steam Cleaning)

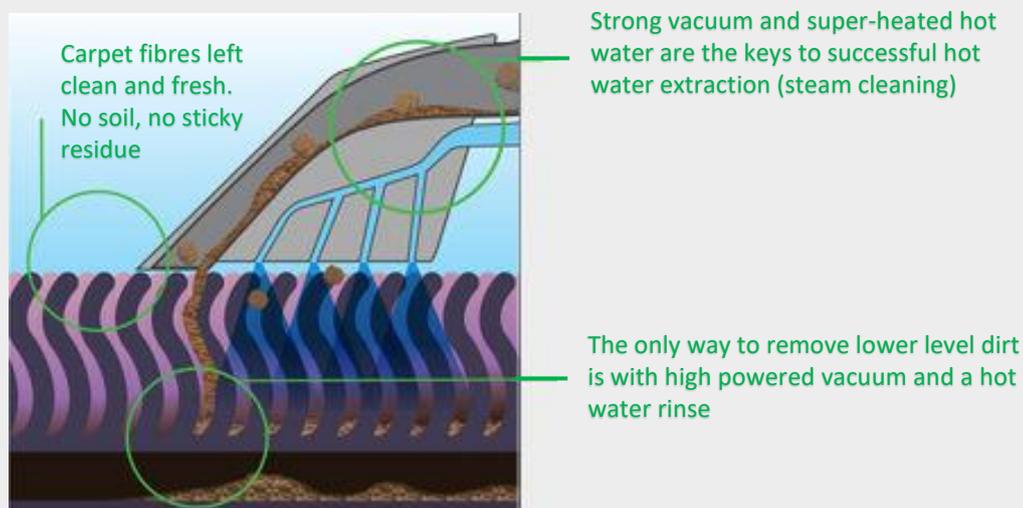
Hot water extraction: This is a fancy way of saying that a hot water cleaning solution under high pressure is forced into your carpet and then sucked out of your carpet.

In a recent Technical Bulletin, **Shaw Industries**, *the world's largest carpet manufacturer*, "recommends the hot water extraction system, which research indicates provides the best capability for cleaning." You can choose from two different types:

1. Truck-mount extraction, which is done with a large machine mounted on a truck or van.
2. Portable extraction, which is done with a small, hand-held unit.

On which type to choose, *Shaw's Technical Bulletin* states: "[cleaning] can be done from a truck-mounted unit outside the facility with only the hose and wand brought inside, or where a truck-mounted unit cannot reach, by a portable, self-contained system brought into the facility."

As you can see, Shaw recommends the truck-mounted unit first. And this isn't surprising. You see, the truck-mounted unit cleans much better because it heats the water to a high temperature, and shoots the cleaning solution into the carpet at higher pressures. This breaks up the dirt, bacteria, chemicals and pollens in the carpet. Then the machine produces huge vacuum volume to draw the dirt and chemicals out of your carpet. This is the primary method our company uses.



No question, the most effective way to clean carpeting is with a hot water unit. It's the most powerful cleaning machine on the market and the only machine that cleans your carpet of dirt, harmful bacteria, dust mites, fungus, chemicals, pollens and tobacco residue.

Some people believe that hot water damages your carpet, but this isn't true. By washing and then rinsing your carpet with hot water, we clean your carpet completely. In the same way that the person who showers and then rinses off the dirt and soap will be much cleaner than the person who takes only a sponge bath.

8 Costly Mistakes You Need To Avoid When Choosing A Carpet Cleaner

Mistake #1 Choosing a carpet cleaner based on equipment alone.

No question, your carpet cleaner needs first-rate equipment. But he also needs something else. He needs employees who are skilled at operating that equipment. Many companies own hot-water extractors, but very few companies teach their employees how to use them properly. The best way to know that the carpet cleaner's employees have been properly trained is to make sure the cleaner has been certified by the Institute of Inspection, Cleaning and Restoration Certification (IICRC). Before you choose a carpet cleaner, ask to see written proof of the company's and the technician's IICRC certification.

Mistake #2 Choosing a carpet cleaner based on low price. Low price could be a problem in three ways:



- I. Low price can be the bait that attracts your phone call. But once the cleaner gets into your home, he pressures you into a much more expensive job.
- II. Low price can be for single-process cleaning. Rarely does the consumer know what this means, and when told, asks for the dual-process cleaning instead, which costs much more.
- III. Low price means the carpet cleaner has cheap equipment, which will not effectively clean your carpet.

Mistake #3 Choosing a carpet cleaner based on a single telephone call.

Instead, invite the person to your home and ask for a specific written quotation. Then you'll know exactly what process the carpet cleaner recommends and you won't be the victim of high pressure tactics when the technician steps into your living room.

Mistake #4 Choosing a carpet cleaner who doesn't offer a money-back guarantee.

In my view, every carpet cleaning company should be fully accountable for its work. And if you aren't pleased with the job in every way, you shouldn't have to pay for it. Period! Not all carpet cleaners guarantee their work. Or, if they do, the guarantee may be "limited." Ask your carpet cleaner if he offers a money-back guarantee and then make sure he includes his guarantee on the written quotation.



Mistake #5 Choosing a carpet cleaner without getting comments from his other clients.



Any carpet cleaner can say anything about his past jobs. And sadly, some of what he says may not be true. Make sure you ask to see their references or read comments from current customers to make sure you can depend on the carpet cleaner and his work.

Mistake #6 Choosing a carpet cleaner who isn't certified by the Institute of Inspection, Cleaning and Restoration Certification (IICRC).



If your carpet cleaner isn't a close friend, you may not know whether he has the knowledge or experience to clean your carpet well. If you want to be sure you're hiring a competent professional, make sure he is IICRC certified. The carpet cleaner must earn that certification through study, experience and successful completion of formal, written examinations. In effect, cleaners who are certified by the IICRC have earned a college degree in carpet cleaning.

Mistake #7 Choosing a carpet cleaner who isn't a member of an association like the Specialised Cleaning & Restoration Industry Association (SCRIA) or Individual Cleaners Association Australia & New Zealand (ICAN).

Members of these associations are carpet cleaners who are dedicated to:



- Honest, ethical business practices.
- Staying current on the latest methods for carpet and upholstery care, cleaning and restoration.
- The highest possible level of customer service. You're making a wise decision when you have your carpets cleaned by a member of SCRIA.

Mistake #8 Choosing a carpet cleaner who doesn't use a truck-mounted hot water extraction system.



You might expect this from us, since we use this type of system. But there are several good reasons. Portable hot water systems are good, but they aren't as good as truck-mounted systems. Truck-mount units are the Rolls Royce of carpet cleaning systems. Compared to portable carpet cleaning machines, truck-mount systems use hotter water, higher pressure and stronger suction. So all around, you get a much better performance. No two ways about it.

The Importance of Value and Price

Price is what you pay. Value is what you get.

When you select a carpet cleaner, you'll choose from a wide variety of cleaning methods and prices.



Shaw Industries, **(the world's largest carpet manufacturer)**, recommends hot water extraction from a truck-mounted unit, and using a portable unit only in areas where the truck-mounted unit won't reach.

Here's why: Truck-mounted units clean much better than portable units for three reasons:

1. They heat the water to a higher temperature. Every 10 degree increase in temperature above 48 degrees C, doubles the water's cleaning ability. So if the water temperature is 58 degrees C, it will clean twice as good as water that is 48 degrees C. 68 degree water will clean four times as well as 48 degree water. And so on, until you reach a water temperature of 120 degrees c.
2. They shoot the cleaning solution into your carpet at higher pressures, which breaks up the dirt, bacteria, chemicals and pollens, 300 to 400 psi (pounds per square inch) is the optimum pressure for truck-mounted hot water extraction.
3. The machines use stronger suction to draw the dirt, chemicals, bacteria, pollens and tobacco smoke residue out of your carpet.

Not surprisingly, having your carpet thoroughly cleaned with truck-mount hot water extraction costs more than renting a carpet cleaning machine at the local supermarket or hardware store.

If you bought the cheapest carpeting you could find, then renting a small rental, shampooing machine might be all you need. No question, it will get out some of the dirt, but the key word here is "some." It will not get out many of the pollens, chemicals, bacteria and dust mite residues.

On the other hand, if you want your carpet to look good and give you years of dependable service, then you need to take extra good care of it. This means you need to have it cleaned by a skilled, IICRC certified technician at least every six months to one year, depending on the amount of soiling and foot traffic it receives. And you need to have it cleaned and disinfected thoroughly, as only a truck-mount hot water extractor can do.

The Benefit of a Clean & Healthy Carpet

Which is more important to you: a clean carpet, or a clean and healthy carpet? Yes, I assure you, there is a big difference.

Each carpet cleaning method has advantages and disadvantages. Some methods will get out only the dirt. Other methods will get out dirt and grease. Still others will get out virtually everything. And certainly some are more expensive than others.

If all you want is a cheap, rinse-the-dirt-off-the-top cleaning, which you might find for around \$15 to \$20 per room, then we respectfully ask that you call another company. But, if you want to protect your health. If you want to protect your investment in carpeting. If you want to protect your family from the countless bacteria, fungus, pollens and dust mites that reside in your carpet, then you're invited to call us Toll Free on **1300 399 999**



The truck-mounted hot water unit is the most effective cleaning system available today. Likewise, it's one of the most expensive units on the market. But we bought this unit for a good reason: more and more families want the good-health benefits that come from having a fresh, clean carpet. Have you ever seen how dirty a little boy's pants get when he plays outdoors? If you have, then you know you can brush off his pants and make him think they're clean. Or, if you want the job done right, you can machine wash them in hot water and detergent and you'll KNOW they're clean.

The same is true for your carpet. You can hire someone for \$50 to \$80 who will "brush off" your carpeting and make you think it's clean. Or, if you want the job done right, I'll wash your carpets with hot water and detergent using my state-of-the-art cleaning machine and you'll KNOW they're clean.

So if you want a thoroughly clean carpet, if you're willing to invest in your family's good health, you're invited to call us. You'll receive a written estimate, at no cost or obligation. And if you give us the go ahead, you're further protected with our...

4 Steps To A Fresh, Clean Healthy Carpet

If you're thinking about having your carpets cleaned, we encourage you to follow these four steps:

Step #1 Make a commitment to yourself to get your carpets cleaned.

The longer they remain dirty, the sooner they'll wear out. Industry testing shows that you can have up to one 4.5 kg in a square meter before it begins to look dirty. This dirt is abrasive and wears down the fibres and substantially shortens the life. Many warranties require at least an annual cleaning by a professional to be honoured (check your own warranty to see your requirements, and if they specify the type of cleaning method required to keep your warranty in effect).



Another necessity of regular cleaning is to remove the contaminants besides the "dirt" that gets trapped in your carpet's fibres'. The longer you wait to clean, the longer you have to breathe all the pollen, fungus, pet odours, dust mites, and chemicals that hide in your carpet.

Step #2 List your objectives.

Is the health of your indoor environment highest on your list, if so you would want a company that is using the proper equipment and method to address your concerns? Do you want only the dirt removed - something you could possibly do with a rented shampooer? Or are you concerned about removing other contaminants (bacteria, pollen, dust mites, mould spores)? Do you want to work with an honest, reputable company, or are you willing to risk working with the company that offers you the lowest price, knowing that the company might not be in business tomorrow and might not be safe to let into your home.



Step #3 Ask questions

The way you learn about a company is to ask specific questions and listen carefully to the answers. Here are eight tough questions to ask a carpet cleaner before he begins to clean your carpet:



1. What method of carpet cleaning do you recommend?
2. What type of equipment do you use to clean carpet?
3. What will your equipment remove from my carpet?
4. How often should I get my carpets cleaned?
5. What training have you had in cleaning carpets?
6. Are you a member of the Specialised Cleaning & Restoration Industry Association (SCRIA)?
7. Are you certified by the IICRC and will you show me your certifications?
8. Are your cleaning technicians certified by the IICRC and can I see their certifications?

Step #4 Get a written quotation.

Once you're satisfied that you're working with an honest, competent professional, invite him into your home and ask for a specific quotation in writing.



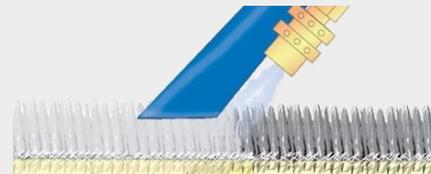
A written quotation gives you the assurance that you know exactly what your job will cost, with no surprises.

The purpose behind these steps is to empower you with the information you need to make a wise decision in choosing a carpet cleaning professional. The proper care of the carpet in your home (and all coverings in your home for that matter) is essential to creating a healthy indoor environment for you and your family, and this decision should never be taken lightly. These guidelines will help you to locate an ethical and excellent carpet cleaner in your neighbourhood.

If you want a quick, cheap carpet cleaning job, many companies in the phone book can help you. Or you can rent a shampooer from the supermarket and do the job yourself, but if you want your carpets to be completely clean and healthy, removing the bacteria, fungus, chemicals, pollens and tobacco products? Then we invite you to call us.



OR



What To Expect From A Good Cleaning Company

Knowing what questions to ask is essential in avoiding problems. The IICRC (Institute of Inspection, Cleaning and Restoration Certification) is a non-profit certification body that sets and promotes high standards and technical proficiency within the cleaning industry.

Here's what they (IICRC) say you should expect:

- No hidden costs. Expect itemized costs for services and firm prices before technicians begin each portion of the work sold. Consumers should never feel pressured to accept anything more than the services they request.
- Customer satisfaction. Cleaning firms should offer workmanship guarantees in writing.
- Vacuuming. The cleaner should start by vacuuming high traffic and open areas where soils accumulate.
- Moving furniture. Unless clearly specified, moving of most furniture to clean carpet underneath should be considered part of the normal cleaning job.
- Spot-cleaning. Special attention to spots is included in normal job performance. However, time consuming specialized spotting may incur an additional charge.
- Customers should be advised of additional charges before extensive spotting procedures are undertaken.
- Preconditioning. Special treatment with "preconditioning" agents in heavily soiled entry, traffic and general areas should be included in the cost of the cleaning.
- Minimal drying time. It is the cleaner's responsibility to ensure that the carpet is dried and returned to normal use within a reasonable time frame. The amount of time required for drying will vary with different methods, the degree of soiling and the aggressiveness of cleaning necessary. But under no circumstances should drying require more than 24 hours with proper ventilation. However, the consumer's cooperation in providing continuous air flow and/or ventilation to expedite drying cannot be overemphasized.

We'll be happy to answer your questions, provide you with a ball-park cost estimate over the telephone, or come into your home and give you a precise, free written quotation, without cost or obligation of any kind.

THANKS AGAIN!

...for reviewing our new, CONSUMER'S GUIDE to CARPET CLEANING. We hope you found this information helpful?

If you have any questions or comments for us, or you'd like us to give you an exact written quotation to clean your carpet or upholstery, please call us on **1300 399 999**.

We've dedicated our business to consumer education and customer service. We'll be pleased to help you in every way possible. We look forward to your call.

Kind thanks!

Leigh & Kura Crichton

CALL NOW
1300 399 999



info@grimefighterscleaning.com.au

www.grimefighterscleaning.com.au/